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To whom it may concern

21 June 2024

Information Letter for EU Distributors

We, Neurosoft LLC, a world-known manufacturer of medical equipment located at 5, Voronin str., Ivanovo, Russia, do hereby inform our distributors in European counties that the certificates issued by BSI notified body (certificate CE 577332 and MD 577270) were terminated by BSI due to political reasons.

Please pay attention that Neurosoft shall provide the continuous support and service of the devices already placed on the market and fulfill all manufacturer's obligation regarding to post-market surveillance, vigilance and repair. Neurosoft will provide all spare parts and servicing of the devices up to the end of their life times.

We remind you that we ensure 24*7 support and you can find the contacts of our Service Center at our site: <https://neurosoft.com/en/support>

Neurosoft is dedicated to our customers and strives to ensure the highest quality of devices in accordance with the latest standards.

We appreciate greatly your understanding and hope for our future mutual cooperation.

We are ready to answer all your questions, please do not hesitate to ask.

Best regards,

Chief Regulatory Officer
Neurosoft LLC
Evgeniy Polezhaev



OUR MISSION

We connect people, knowledge, technology and translate cutting-edge scientific achievements into accessible solutions for clinical practice world-wide.